



We've Extended Our Hours

ITW Thermal Films is pleased to announce that we have extended our customer service hours to **7:30 a.m. to 5:15 p.m. EST, Monday through Friday** in order to better serve our business partners. In today's competitive marketplace, we know how critical it is to receive the supplies you need without delay, so we've made ordering and receiving your PrintheadSaver® thermal transfer ribbon products a hassle-free task. Simply call 1-877-TTR-FILMs (1-877-887-3456), fax us at 1-586-752-3532, or send an e-mail to orders@itwthermalfilms.com by 4:15 p.m. (EST) to assure same day (via UPS) shipping on all our stock products. Fast, same-day shipping - it's just part of our unbeatable customer service.



About Us

Flat head range



Near edge and corner edge

ITW Thermal Films manufactures, converts, and distributes **PrintheadSaver® thermal transfer ribbons** for bar coding and labeling applications to customers around the world. PrintheadSaver® thermal transfer ribbons for flat head technology printers are available in our standard resin enhanced wax grade, **PrintheadSaver® Extreme Series Midrange™ (ESM™) wax/resin** and **Extreme Series Resin™ (ESR™)** formulations for applications requiring a higher level of performance and versatility. For near edge or corner edge technology printers, our **PrintheadSaver® Techno-Edge™ wax/resin** and resin ribbons are designed to get the maximum efficiency out of near edge printheads, while providing you with the superior performance characteristics you need for abrasion and environmental resistance.

[Contact us today to learn more.](#)



Other Value-Added Benefits

We offer our customers a number of value-added benefits including:

- Secure and confidential drop-ship program
- Same day shipping on standard sizes (over 100 sku's)
- Focused product offering defined by you our customer
- Technology leadership in coated films marketplace
- Premier customer service - we have your answer on the first call
- Strongest shipping container (packaging) in the industry

[Click here to learn more.](#)



Holiday Hours

The holiday season and the end of 2009 are fast approaching. Accordingly, please be advised that ITW Thermal Films North America will be closed for the upcoming holidays as follows:

- **Thanksgiving** - November 26 and 27, 2009
- **Christmas** - December 24 and 25, 2009
- **New Years Day** - January 1, 2010

We thank you for your business and support, and wish you a safe and happy holiday season!

For more information visit our website at
www.itwthermalfilms.com