



The Americas • Europe • Asia Pacific • China

April 29, 2010

To Our Distribution Partners:



We are pleased to announce effective May 1, 2010, Marlee A. Fink, Business Development returns to the Northeast Region as your ITW Thermal Films Sales Executive for thermal transfer ribbon (TTR). Marlee has over 15 years technical experience with TTR, and is a patented, certified Analytical Chemist. From resin enhanced wax on paper to resin ribbons on polyester, Marlee will work diligently to find you the right PrintheadSaver® thermal transfer ribbon solution for your application, and ensure you are competitively positioned in the marketplace.

Marlee welcomes the opportunity to work with you on your next thermal transfer ribbon project(s), and/or answer any questions you might have regarding:

- ITW Thermal Films PrintheadSaver® Ribbon Formulations
- UL Recognition
- FDA Authorization
- CSA Acceptance
- Restriction on Hazardous Substances (RoHS)
- UV and Chemical Resistance
- Exposure to the Elements
- Thermal Transfer Printer Troubleshooting
- And much, much more....

Contact Marlee directly at:

Phone	E-mail
586-540-8228	mfink@itwthermalfilms.com

For over 20 years, ITW Thermal Films has remained committed to providing our distribution partners with quality PrintheadSaver® thermal transfer ribbon products, value-added solutions and premier customer service ([click here for more information](#), or visit our website at www.itwthermalfilms.com). We appreciate and thank you for your business, and look forward to continuing to supply you with ITW Thermal Films' trusted quality products and services, as well as explore opportunities to expand your market share. Should you have any questions, or require further information, please do not hesitate to contact Marlee or myself.

Sincerely,

Peter Gallette
General Manager
ITW Thermal Films – The Americas
ITW Global Card Supplies Group

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